

VIP Package Terms & Conditions	<p>Age Restrictions: VIP Packages are available to all age categories eligible to purchase a ticket to the concert. Participants under 18 years of age may be required to be accompanied by a responsible adult (who also purchases a VIP Package) when participating in elements of the VIP Package, particularly where alcohol may be served at a pre-show function.</p> <p>Re-Sale Prohibited: All package elements will be rendered invalid if resold.</p> <p>No Refunds: All VIP Package contents are non-transferable and all sales are final. There are no refunds or exchanges unless required by law. Name changes will be issued at the sole discretion of Frontier.</p> <p>Package Details and Instructions: All VIP Package instructions will be sent via email approximately 5 days before the concert. If you do not receive this email 5 days prior, please email vip@frontiertouring.com</p> <p>Packages Subject to Change: All VIP Package upgrade items and experiences (including any pre-show functions, times, locations and package inclusions) may vary from market to market and are subject to change at any time for any reason.</p> <p>Purchaser Information: You are responsible for ensuring your contact information (email and mail address) provided at the time of purchase is correct and current and Frontier is not responsible where incorrect information results in an undelivered product.</p> <p>Arrival Time: A component of your VIP Package may require you to be at the venue at a designated time. This may be well before doors open. If you arrive late to your designated time, you are deemed to have forfeited any missed components of the VIP Package. If your VIP Package includes Early Entry this means you have first access into the venue, there is no sectioned off area on the floor (unless otherwise advised).</p> <p>COVID-19: there may be other requirements to ensure your safety and that of the Artist, their crew and the venue personnel. Frontier must consider stipulations from Government, Health Authorities, Artists and venues in determining the COVID Safe measures for the event. These requirements may include, but not be limited to, proof of vaccination, QR code check-in, social distancing, mask wearing and/or other measures. You will need to comply with these requirements in order to attend Frontier's events and will be kept up to date with developments in the lead-up to the show.</p> <p>If you have any questions regarding your VIP Package elements or have not received your VIP Package details and instructions 5 days prior to the concert, please email vip@frontiertouring.com</p>
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